

Part 1

1. Look at the picture marked number 1 in your test book.

- (A) The money is in the vault.
- (B) There are some receipts in the box.
- (C) The sales slips are outside the box.
- (D) A parcel has been received.

2. Look at the picture marked number 2 in your test book.

- (A) She's looking at her calendar.
- (B) She's holding a pen.
- (C) The calendar is underneath her briefcase.
- (D) She's marking her calendar.

3. Look at the picture marked number 3 in your test book.

- (A) He's holding his briefcase.
- (B) He's leaning against the bars.
- (C) He's crossing the bars.
- (D) He's changing his phone battery.

4. Look at the picture marked number 4 in your test book.

- (A) He's inserting a phone card into the machine.
- (B) He's standing in the telephone booth.
- (C) He's standing behind the counter.
- (D) He's using the payphone.

5. Look at the picture marked number 5 in your test book.

- (A) The woman is chasing after the man.
- (B) The woman is looking at the man.
- (C) The woman is stepping on the man's foot.
- (D) They're exchanging business cards.

6. Look at the picture marked number 6 in your test book.

- (A) She's checking her schedule in the calendar.
- (B) She's wearing glasses.
- (C) She's monitoring the workers.
- (D) She's looking at the screen.

7. Look at the picture marked number 7 in your test book.

- (A) She's demonstrating how to use the computer.
- (B) She's sorting the books.
- (C) She's putting away the books.
- (D) She's taking a nap.

8. Look at the picture marked number 8 in your test book.

- (A) She's standing next to a chair.
- (B) She's passing through the gate.
- (C) She's wearing glasses.
- (D) She's writing in her schedule book.

9. Look at the picture marked number 9 in your test book.

- (A) He's watching the passing crowd.
- (B) He's taking off his tie.
- (C) He's typing a text message on his cell phone.
- (D) He's checking the time.

10. Look at the picture marked number 10 in your test book.

- (A) She's sipping coffee.
- (B) She's surfing the Internet.
- (C) She's putting away the telephone.
- (D) She's sitting at the desk.

Part 2

11. Did you enjoy the movie?

- (A) No, I will not go to see the movie.
- (B) It's an enjoyable trip, isn't it?
- (C) It was better than I expected.

12. Who received the parcel this morning?

- (A) The news just came in.
- (B) You can go ask Peter. His assistant did.
- (C) I haven't received his call yet.

13. Where are we going to meet?

- (A) The meeting is scheduled for three.
- (B) I haven't known them for long.
- (C) In front of the restaurant, I think.

14. Do you have a minute?

- (A) Sure. Need any help?
- (B) I'm not available tonight.
- (C) It's ten to eleven.

15. This is so exhausting, isn't it?

- (A) The food is so disgusting.
- (B) They should've hired more people to share the work.
- (C) I can't help but cry.

16. Why don't you take a vacation with your family?

- (A) The travel agent just called.
- (B) Good idea. It's time for a break.
- (C) There are so many vacationers on the beach.

17. Where can I get my copies?

- (A) I need thirty copies.
- (B) All of the copying machines are being used.
- (C) They're on the secretary's desk.

18. Is the manager here?

- (A) His job performance is excellent.
- (B) The merger is going smoothly.
- (C) Wait a moment. I'll get him for you.

19. Can you help me with the typing?

- (A) This tool is very helpful.
- (B) I'm afraid I won't be available until 3 o'clock.
- (C) I turned down the offer.

20. Do you want tea or coffee?

- (A) I'd like to have a cheeseburger.
- (B) Black coffee, please.
- (C) It's time for a tea break.

21. Who moved the table?

- (A) Mary did, for the meeting.
- (B) I just took two tablets.
- (C) The table is not correct.

22. How can I get the free brochure?

- (A) It's "buy one and get one free."
- (B) By request. You have to send for it.
- (C) I don't quite get it.

23. It's their 5th anniversary sale.

- (A) It's the annual meeting.
- (B) It's a wedding gift for you.
- (C) No wonder the department store is so crowded.

24. Where can I buy the token?

- (A) This seat is taken.
- (B) I haven't taken any medicine.
- (C) From the ticket machine around the corner.

25. Has the client arrived yet?

- (A) Let me take a look at the new arrivals.
- (B) He will be here any minute.
- (C) He's here for a regular visit.

26. When will the promotional period end?

- (A) Three days ago.
- (B) Go to the periodicals section.
- (C) Only two weeks from now.

27. What do you plan to do after leaving the company?

- (A) I worked late until ten last night.
- (B) I won't be leaving in another five minutes.
- (C) I'll start my own business.

28. Do you have the time?

- (A) I have a date after work.
- (B) It's twenty after three.
- (C) It's two times better than the original.

29. I can't hear you.

- (A) I didn't hear what he said.
- (B) You haven't heard from him either?
- (C) OK, I'll speak louder.

30. I've decided to buy a new car.

- (A) Really? What make?
- (B) The shopping carts are over there.
- (C) You can park here for free.

31. Jenny left a note on your desk.

- (A) I don't take notes.
- (B) She already left for Japan.
- (C) I didn't see it. Did she put it on mine?

32. What's the key to success?

- (A) The movie was a huge success.
- (B) I don't have the key to the room.
- (C) Nothing but hard work.

33. Is that expense in the budget?

- (A) Yes. The general manager already approved of it.
- (B) It's too expensive.
- (C) We can spend it all.

34. What is her occupation?
- (A) The restroom is occupied.
 - (B) I think she arranges weddings.
 - (C) She rarely uses public transportation.
35. I just got off the phone with Kevin.
- (A) You can get off at the next stop.
 - (B) Kevin is off today.
 - (C) What did he say about the case?
36. Who left the air conditioner on all night?
- (A) The air is fresh in the countryside.
 - (B) They'll send a technician to fix it right away.
 - (C) Jerry was the last person to leave the office.
37. Who is in charge of the Asian market?
- (A) Mary left her cell phone charger on the desk.
 - (B) It's our new marketing strategy.
 - (C) The new manager.
38. Let's eat out tonight.
- (A) We should hang out together more often.
 - (B) Not again. We just did that last night.
 - (C) The new Italian restaurant is closed.
39. It's too dark in here.
- (A) It's a five-minute walk to the dock.
 - (B) I can't reach the top.
 - (C) I'll turn on the lights.
40. For here or to go?
- (A) The hearing is in two days.
 - (B) To go. Please give me two bags.
 - (C) Three orders of fries, please.

Part 3

Questions 41 through 43 refer to the following conversation.

M: Grace, where have you been this morning? Mr. Terran has been looking for you. He needs the revised budget report for the board meeting tomorrow afternoon.

W: I went to the airport to pick up our client from Europe as Ms. Davis instructed. I just got back from dropping him off at his hotel.

M: So, do you have the report ready?

W: Sure, I had it finished two days ago. I'll have my secretary send it to his office right away.

41. Who is Mr. Terran?

42. What might have been Mr. Terran's request?

43. What did Grace do this morning?

Questions 44 through 46 refer to the following conversation.

M: Helen? The presentation is going to begin in 20 minutes and it's already 9:30. Has Mary arrived yet? She was supposed to be here by now and she will be the first presenter today.

W: She just called and told me that she won't be able to get here on time because she is stuck in traffic.

M: Why didn't you tell me about this earlier?

W: Sorry, Mark. I should've told you, but I've been busy preparing the materials and slides.

M: In that case, we can just ask Julius to cover for her since they're both familiar with the product design.

44. What time will the presentation start?

45. Why is Mary late for the presentation?

46. Who will be the first person to make a presentation?

Questions 47 through 49 refer to the following conversation.

M: I just got off the phone with Emily from the Sales Department. She told me she's not sure how many people will be able to attend the annual meeting next Friday.

W: Doesn't she have a ballpark figure?

M: I'm afraid she won't be able to give you the exact number until next Wednesday.

W: Why is that?

M: Some of the sales representatives are attending a weeklong training at our European branch and they won't be back to Taipei until then.

47. What are the speakers mainly talking about?

48. When will the annual meeting be held?

49. How long is the training program?

Questions 50 through 52 refer to the following conversation.

M: Fast Printing Service. How may I help you?

W: Yes, I'd like to ask if our brochures are ready and when we can pick them up from your store.

M: Do you have the order number?

W: I'm afraid not. My supervisor had me call to check the status. And they should be tri-fold, full-color brochures with special coating. The size should be 11" x 17".

M: OK, let me check. Here's the order slip. Sorry about the delay. We still need two more working days to adjust the layout as your supervisor requested, so you can pick them up this Friday.

50. What is the woman doing?

51. Which of the following statements is NOT true about the brochures?

52. Why is there a delay?

Questions 53 through 55 refer to the following conversation.

M: Excuse me. Are you ready to order?

W: We might need some time to decide. Can we have two glasses of warm water first?

M: Right away. Sorry it's dinner time and we are kind of short of staff.

W: Are there any chef specialties you can recommend for us?

M: We have two specialties for you to choose from. One is grilled salmon with tangerine sauce and the other is lobster pasta in cream sauce.

W: Can we use these coupons for dinner?

M: Sure. You'll get a 10% discount with them.

53. Where are the speakers?

54. Who is the man?

55. What will the man probably do next?

Questions 56 through 58 refer to the following conversation.

M: It's dinner time. We're going to the diner across the street. Do you want to join us?

W: I wish I could. See the files stacked on my desk? I have to read them over before tomorrow's meeting with our clients.

M: So, you will have to work late again tonight?

W: I'm afraid so.

M: Do you want me to bring some takeout food for you?

W: Sure. I'll have some shrimp fried noodles. Thanks.

56. What is the relationship between the speakers?

57. Why is the woman working late again?

58. What will the man do for the woman?

Questions 59 through 61 refer to the following conversation.

M: Have you called NT&T for a quote yet?

W: I did but couldn't reach the person in charge. They told me that Ms. Pitt is out of town at the moment and she won't be back in the office until this Friday.

M: But we have to place the order by Wednesday, or there will be a shipment delay for our client. It takes at least two weeks for an overseas shipment.

W: I know, so I asked them to fax the price list by tomorrow.

59. Why did the woman make a call to NT&T?

60. How long does it take for an international shipment?

61. How will the speaker get the quote?

Questions 62 through 64 refer to the following conversation.

M: Excuse me. Are you a visitor here or do you work in this building?

W: I'm going to Poland Publishing on the 10th floor to visit Mr. Johnson.

M: Sorry, but no one is allowed to enter the building without an identification tag.

W: But I have an appointment with Mr. Johnson, the Editor-in-Chief of Poland Publishing.

M: OK. I think I'll call his secretary, Ms. Casson, for you and ask her to come down and take you up there.

62. What's the man's occupation?

63. Why does the woman want to enter the building?

64. Which of the following descriptions is NOT true?

Questions 65 through 67 refer to the following conversation.

M: Have you reviewed the applicants' files on your desk?

W: Not yet. I haven't finished the budget report that's due tomorrow. I'm still working on it.

M: I've checked all the applications and chosen three candidates for the position.

W: Which one do you think is the best?

M: Since we're looking for an excellent sales representative, I think good communication skills and related work experience are very important. All of them have sales experience, but Mr. Roots demonstrated the best communication skills in the first interview.

W: All right. As soon as I finish this report, we can discuss this immediately and report our results to the sales manager.

65. What are the speakers doing?

66. Which position will be offered?

67. Who will likely be hired?

Questions 68 through 70 refer to the following conversation.

M: Front desk. May I help you?

W: Hello, this is Ms. Lewin calling from room 3050. Our bathroom's ceiling has been leaking for two hours. Can you send someone to fix it? It keeps making an annoying noise and it's really bothersome.

M: Sorry about that. I'll call our maintenance department and ask them to handle the problem right away. Is there anything else I can help you with?

68. Who is the man?

69. Why is the woman calling?

70. What is the problem?

Part 4**Questions 71 through 73 refer to the following talk.**

Good afternoon, thanks for coming to MAK's weekly staff meeting. Before we officially start the meeting, I'd like to introduce a new member of our marketing department, Ms. Flora Carrie. As many of you may have already known, Ms. Carrie has been working at ACE advertising as a marketing director for more than 6 years. Our company would like to have her on our team to expand our magazine's circulation and market share. She specializes in channel management. I hope you will all cooperate with Ms. Carrie. OK, let's move on to our first topic: Internet marketing strategies.

71. Which of the following is true about MAK?

72. What's Ms. Carrie's expertise?

73. What will the audience most probably do next?

Questions 74 through 76 refer to the following news report.

This is Celia Karen with the ABC rush-hour traffic report, updated every 30 minutes. For those who are heading north to the city center, there are going to be some major traffic delays because of the worker strike on Holland Street. Two northbound lanes are blocked for the demonstrators and the strike will not end for another two hours. So, if you're planning to take Holland Street to the city center, you're advised to take Madison Avenue instead. Though the traffic is heavy, at least it's moving. Stay tuned for the latest traffic updates with ABC news.

74. Who will be interested in the news?

75. Why is there a traffic delay?

76. Which of the following routes does the speaker recommend northbound drivers take?

Questions 77 through 79 refer to the following recorded message.

Thank you for calling Swiss Airlines, the leading company in air travel. This express hotline is especially for our Golden Mileage Program card holders. All our customer representatives are currently busy. Please wait patiently and your call will be answered in the order in which it was received. Please do not hang up and one of our customer representatives will be with you shortly. If you know the staff number of the customer representative you'd like to speak with, please enter the four-digit staff number now.

77. What kind of company is the person calling?

78. Why is the caller unable to speak to anyone?

79. What can callers do if they want to talk to a customer representative who has served them before?

Questions 80 through 82 refer to the following announcement.

Attention shoppers, someone has just turned in a grey-silver touch-panel cell phone in a brown leather case. It was found on the floor in the Children's Clothing Department on the 7th floor, around the corner from YAP Clothing. If you're the owner of this cell phone, please come to our lost-and-found counter located on the 1st floor, next to the supermarket, to claim it immediately. We kindly remind you that lost items will only be kept for two days and then will be taken to our Customer Service Center.

80. Where would this announcement most probably be heard?

81. What is the color of the cell phone?

82. Where should the owner of lost items go after two days?

Questions 83 through 85 refer to the following talk.

Before we end the meeting, I have an announcement to make for everyone. As you may have heard, Ms. Mandy Foster, our current Financial Manager, will have worked for our company for more than 20 years this May and she has decided to retire this month. In honor of her dedication to our company's growth, our Employee Welfare Committee has arranged a retirement party for her and we'd like to invite you to join this celebration with us. Ms. Foster's assistant, Wilma, will email you an official invitation and please don't forget to reply before this Wednesday, April 30th since the party will be held on May 1st.

83. What are the people doing when the talk is given?

84. Who arranged the retirement party?

85. What will the people probably do after listening to the talk?

Questions 86 through 88 refer to the following radio program.

Well, after the 10-minute entertainment news brought to you by SANO music, it's time now for our most popular talk show, *Dinner Talk with Ripley*, which airs every Friday night on affiliated radio stations in the New York Area. Our guest for tonight will be Dr. Tom Lewis, the author of the best-seller *How to Make Money through Mutual Funds*. He will join our talk after the commercial and share some useful investment tips with our audience. Stay tuned and we'll be right back.

86. Who is Tom Lewis?

87. How often is the program broadcasted?

88. What will the audience first listen to before the talk?

Questions 89 through 91 refer to the following announcement.

Good evening, passengers. Welcome aboard French Air flight FA20. This is your captain speaking. Although we departed from Paris one hour behind schedule because of severe weather conditions, we will be able to make up for the lost time. Our updated arrival time in Bangkok is 10:30 P.M., Monday, Jan 10th. The total travel time will be approximately 12 hours. We'll be landing after the meal service. So please sit back, relax, and enjoy our French meal which our attendants will be serving you shortly.

89. Where would this announcement be heard?

90. What caused the departure delay?

91. What will the passengers do next?

Questions 92 through 94 refer to the following announcement.

Attention, shoppers. Our yearly clearance sale will begin soon. The clearance sale is going to start at 10:30, which is 20 minutes from now. This limited 3-hour sale is taking place in the exhibition hall on the 10th floor. All regularly-priced items will be discounted 25%, except those products which have already been marked down. Supplies are extremely limited. Come and shop for some great bargains. This is your best opportunity to shop for quality home appliances at super-low prices. Please note that free shipping doesn't apply to clearance items.

92. How high of a discount can people have on regularly-priced products?

93. What time will the sale end?

94. What can people probably buy during the sale?

Questions 95 through 97 refer to the following message.

Want to show how you can maximize your creativity and the taste of your food with our yummy salsa? Join our annual recipe contest and the winner will receive a \$1,000 cash prize, a trophy, and five one-hundred-dollar coupons that you can use for purchasing Chunk Salsa in supermarkets nationwide. The recipe contest begins March 1st, 2010 and ends April 30th, 2010. From saucy ribs to baked coconut shrimp, we want to see what you can make with our delicious sauce using your most creative recipe. Go to our website at www.chunk salsa.com for more contest rules and upload your photo as required. And remember that your recipe must be original. All Internet users will be the judges and vote for the winner.

95. What kind of contest is being held?

96. Which of the following statements is NOT true about the contest?

97. Which of the following is NOT part of the prize?

Questions 98 through 100 refer to the following advertisement.

Weddings are fun and exciting, but planning a wedding ceremony can also be stressful. Romance Weddings, established in 1995, has been providing those planning their big day with a team of knowledgeable and experienced professionals who will make your dream wedding a reality, down to every detail. Whether you're planning a large banquet or an intimate gathering of family and friends, we're definitely one of the few full-service companies on the market that focus specifically on wedding events. Our professional services include wedding attire supplying and consultation, styling, invitation design, floral and venue decoration, music and entertainment, photography and videography. Call our hotline at 1-800-356-789 for a free initial consultation.

98. What kind of service or product is being advertised?

99. How long has the company been in business?

100. Which of the following services does the company NOT offer?